

Privacy Policy:

Yesil Dalyan Ltd. is the trading name of Yesil Dalyan Travel & Shipping agency whose registered office is at Tuzla mah. Adnan Menderes Blv. 594 sk. No:26 Fethiye-Turkey. We understand that making purchases online involves a great deal of trust on your part; we take this trust very seriously, and make it our highest priority to ensure the security and confidentiality of the personal information you provide us. As a potential customer you have the right to understand our Privacy Policy prior to providing Yesil Dalyan Ltd with any of your personal information. The Yesil Dalyan Ltd Web site is intended for use by people over the age of 18 years.

Yesil Dalyan Ltd collects personal information when you:

You Purchase a Transfer

Yesil Dalyan Ltd collects the name of the person making the booking, address, telephone number, email address, flight details, destination resort/city and destination, place dropped off and the billing address of the credit card that is used to purchase travel. We will also collect credit card information, including card number, card type, cardholder name, and expiry date, in order to bill you for transfers purchased through www.transfersturkey.net As mentioned above we have SSL and other security procedures in place to ensure your credit card details are secure.

Contact Us

Yesil Dalyan Ltd collects personal information such as your name, e-mail address, and/or contact number whenever you submit a question, suggestion, or request assistance. Yesil Dalyan Ltd uses your Personal Information for:

Fulfilment

Yesil Dalyan Ltd needs to establish your holiday details to ensure correct fulfilment of your booking. Your e-mail address is required to send you your booking confirmation. Your telephone number/e-mail address is needed to contact you in the unlikely event of any changes prior to departure. We need your address to assist in processing your credit card transaction as proof of authentication, helping prevent any potential fraudulent activity.

Responding To

Yesil Dalyan Ltd needs to respond to any questions, requests and details requested by you. We use the personal information supplied by you, to respond to your queries.

Travel changes

In the event that your travel plans are disrupted due to acts of God, mechanical problems/failures or political conditions, Yesil Dalyan Ltd may send you an e-mail notification to inform you of these conditions and help you make alternative travel arrangements.

Sharing Your Information

As mentioned above we use your information to communicate information and fulfil your booking. To do this we will need to share your details with certain parties. We do not sell or rent any of your personal information to anyone.

Yesil Dalyan Ltd will only share your personal information with our authorised travel service providers, and only as necessary in order to complete a transaction that you specifically requested. These suppliers will have access to your contact details to reach or notify you of any changes or issues regarding your booking.

Security and data protection Acts

We follow strict security procedures in the storage and disclosure of information which you have given to us, in order to prevent unauthorised access. Our security procedures mean that we may occasionally request proof of identity before we are able to disclose sensitive information to you.

Web technologies and cookies

Cookies

As a visitor to www.transfersturkey.net you will be assigned a cookie file on your computers hard drive. You can always choose to not receive a cookie file by enabling your Web browser to refuse cookies or prompt you before accepting a cookie. Be advised that, by refusing to accept a cookie, you will not be able to access all areas of the Yesil Dalyan Ltd website

Web technologies

We will also use some web technologies to collect technical information from your computers Web browser and may include your IP Address, Operating System, Web Browser software, screen resolution, and referrer Web site. This will help us to monitor our performance delivered to you.

Third party advertising on our website may also employ technology that is used to measure the effectiveness of advertisements. This is primarily accomplished through the use of an action tag, which the third party places on our site to collect anonymous information. No personal information gets collected and is only used to monitor their advertising.

SSL

When you send personal information to Yesil Dalyan Ltd over the Internet, your data is protected by Secure Socket Layer (SSL) technology to ensure safe transmission of data. More details can be found on our website about the company providing this security.

Changes to our privacy policy

This Privacy Policy was issued on 7 January 2011. Yesil Dalyan Ltd reserves the right to change or amend this policy for any reason and at anytime. You will be informed of any changes to this policy.

If you are unclear or require more information about Yesil Dalyan Ltd Privacy Policy, please go to our homepage and use our feedback button to raise any queries or concerns.